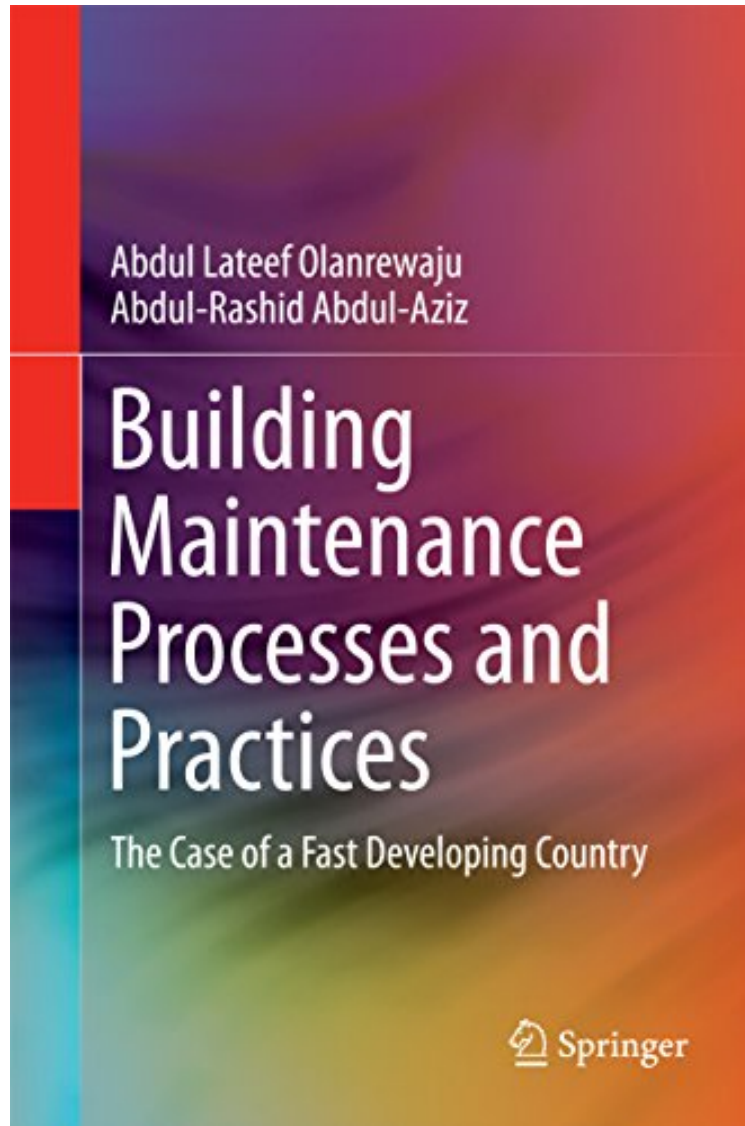


Building Maintenance Processes and Practices: The Case of a Fast Developing Country

Abdul Lateef Olanrewaju, Abdul-Rashid Abdul-Aziz
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This book is designed to be an inclusive for the best practice approach to building maintenance management, where

the processes, procedures and operational systems meet a high standard of professional and academic competence. It offers a different perspective on building maintenance management by presenting the schematic building maintenance value chain model and its implementation in Malaysian university buildings. The findings show an improvement to building performance, lower maintenance cost, building sustainability and increased maintenance service user satisfaction. The learning outcomes and summaries provided for each chapter and the extensive use of tables and figures add to the readability of the text. Though the book is based on data from Malaysia, it is useful for a much wider audience, and the informal writing style makes it an interesting reference source. This book is valuable for readers who are practitioners, professionals and for academic institutions that offer courses in the building field, including architecture, quantity surveying, civil engineering, building and facility management, property management, real estate. It will also be of interest to governments and others involved in the construction industry.

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About the Author Abdul Lateef Olanrewaju first worked in the construction industry as a quantity surveyor about 15 years ago. He has been involved in various construction projects from the conceptual stages to completion. He has also undertaken full-time research work and has contributed towards enhancing and strengthening investigations into the built environment. He gained his master of science in built environment from the International Islamic University Malaysia (IIUM) for his research on value management and his doctorate from Universiti Teknologi PETRONAS (UTP) Malaysia for his research on building maintenance management. He studied quantity surveying at Kaduna Polytechnic, Nigeria. His academic activities center on lecturing and research associated with quantity surveying, value management, building maintenance, research methodology, procurement and contemporary issues in construction and project management. He has authored and co-authored several scientific papers, and he is a referee for leading journals. He has served as panelist and keynote speaker on different topics relating to the construction industry. He is an incorporated member of the CIOB, member of Quantity Surveyor International, member of the Malaysian Facility Management Association. His current research focuses on sustainable maintenance management, ethical issues in construction and the role of the construction sector in economic development; the procurements of construction projects through the Shariah method.

Abdul-Aziz Abdul Rashid is a professor at the School of Housing Building and Planning, Universiti Sains Malaysia. He started his career as a quantity surveyor but very quickly took up the offer to further his studies under the sponsorship of Universiti Sains Malaysia and the Malaysian government. He completed his MSc in Construction Management at Brunel University, West London, England and thereafter returned to his alma mater, the University of Reading, Reading, England, to pursue his PhD. His initial research interest was international construction. But over the span of more than two decades as an academician, his research interests have expanded to cover construction labor issues, construction development, privatization, construction procurement and housing development. He is a registered quantity surveyor with the Board of Surveyors Malaysia, a member of the Royal Institution of Surveyors Malaysia and a fellow of the Chartered Institution of Chartered Surveyors. He is the co-editor of the Journal of Construction of Developing Countries. In addition, he is an editorial board member of several journals. He has published more than 70 articles in international refereed journals, international books and book chapters. He has done consultancy research work for the Malaysian Construction Industry Development Board, the Singaporean Contractors Association Limited and the International Labour Organization.